

### Escalation Matrix – Broking / Demat services

| Details of               | Contact Person | Address   | Contact no.             | Email Id            | Working Hours  |
|--------------------------|----------------|---|-------------------------|---------------------|----------------|
| Client Servicing         | Vishal Sawant  | Examiner Press Bldg., 31, Dalal Street, Fort, Mumbai 400001         | 022-22674212<br>Ext. 23 | rrnabar@rrnabar.com | 11.00am-7.00pm |
| Head of Client Servicing | Vaibhav Waghe  | Examiner Press Bldg., 31, Dalal Street, Fort, Mumbai 400001         | 022-22674212<br>Ext. 20 | waghe@rrnabar.com   | 11.00am-7.00pm |
| Compliance Officer       | Milan Dhanki   | Examiner Press Bldg., 31, Dalal Street, Fort, Mumbai 400001         | 022-22674212<br>Ext. 18 | milan@rrnabar.com   | 11.00am-7.00pm |
| CEO                      | Vaibhav Varde  | 405, Makhija Chambers, 196, Turner Road, Bandra West, Mumbai 400050 | 022-26417282            | vaibhav@rrnabar.com | 10.00am-5.00pm |

In absence of response / complaint not addressed to your satisfaction, you may lodge a complaint with BSE at <https://bsecrecs.bseindia.com/ecomplaint/firmInvestorHome.aspx> or CDSL at <https://www.cdslindia.com/Footer/grievances.aspx> or SEBI at <https://scores.gov.in/scores/Welcome.html>  
Please quote your Complaint Ref No. while raising your complaint at SEBI SCORES / BSE / CDSL portal.